

## **Preventive Health and Health Services (PHHS) Block Grant Program Quality Criteria**

Generally high program quality criteria for the delivery of quality and cost-effective administration of health care programs have been, and will continue to be, required in each public health program to be operated under the terms of this contract. Contractees should indicate the manner in which they will assure each criterion is met for this program. Those criteria include:

1. **Assessment and surveillance** of public health to identify community needs and to support systematic, competent program planning and sound policy development with activities focused at both the individual and community levels.
  - a. Involvement of key policymakers and the general public in the development of comprehensive public health plans.
  - b. Development and implementation of a plan to address issues related to access to high priority public health services for every member of the community.
  - c. Identification of the scientific basis (evidence base) for the intervention.
2. **Delivery of public health services** to citizens by qualified health professionals in a manner that is family centered, culturally competent, and where the scientific basis for the intervention can be documented (evidence based-practice) and delivery of public health programs for communities for the improvement of health status.
  - a. There are no separate sub-criterion to this Quality Criteria Category.
3. **Record keeping** for individual focused services that assures documentation and tracking of client health care needs, response to known health care problems on a timely basis, and confidentiality of client information.
  - a. There are no separate sub-criterion to this Quality Criteria Category.
4. **Information, education, and outreach** programs intended to address known health risks in the general and certain target populations to encourage appropriate decision making by those at risk and to affect policy and environmental changes at the community level.
  - a. Provision of public information and education, and/or outreach activities focused on high-risk populations that increase awareness of disease risks, environmental health risks, and appropriate preventive activities.
  - b. Provision of public information and education and/or outreach activities should utilize strategies that have a scientific basis (best-practices) for delivery methods to assure maximum impact on the selected population.
  - c. All materials produced with PHHS Block Grant funds must include the following statement: "This publication was made possible by the PHHS Block Grant from the Centers for Disease Control and Prevention."

5. **Coordination** with related programs to assure that identified public health needs are addressed in a comprehensive, cost-effective manner across programs and throughout the community.
  - a. There are no separate sub-criterion to this Quality Criteria Category.
6. **A referral network** sufficient to assure the accessibility and timely provision of services to address identified public health care needs.
  - a. There are no separate sub-criterion to this Quality Criteria Category.
7. **Provision of guidance to staff** through program and policy manuals and other means sufficient to assure quality health care and cost-effective program administration.
  - a. Provision of written policy and program information about the current guidelines, standards, and recommendations for community and/or clinical preventive care.
8. **Financial management practices** sufficient to assure accurate eligibility determination, appropriate use of state and federal funds, prompt and accurate billing and payment for services provided and purchased, accurate expenditure reporting, and, when required, pursuit of third party insurance and Medical Assistance Program coverage of services provided.
  - a. Program-specific data collection, analysis, and reporting to assure program outcome goals are met or to identify program management problems that need to be addressed.
9. **Data collection, analysis, and reporting** to assure program outcome goals are met or to identify program management problems that need to be addressed.
  - a. There are no separate sub-criterion to this Quality Criteria Category.